



## SIT50422 – Diploma of Hospitality Management

### Course Overview (Domestic Students)

TMG College Australia's (TMG) Diploma of Hospitality Management program has been designed to allow students the ability to gain real work experience whilst furthering their working knowledge and skills of the Hospitality Management Industry.

Students will be introduced to the following main learning areas within this qualification:

- ✓ How to work effectively in hospitality service
- ✓ How to correctly implement and monitor work health and safety practices
- ✓ How to correctly monitor work operations
- ✓ How to correctly prepare and monitor budgets
- ✓ How to correctly plan and monitor in-house events
- ✓ How to correctly serve food and beverages
- ✓ How to correctly recruit, induct and performance manage staff

*All of which we have you ready for multiple areas of employment possibilities within Hospitality Management sector.*

*Thinking of a Career Change and want to make a difference?  
Why not choose a career in Hospitality Management Today!*

### Entry Requirements

This program has an entry requirement of year 10 Reading, Writing and Comprehension level and/or (ACSF Level 2) + basic computer skills for formative assessment activities and assessment submissions.

### Course Duration

This course is delivered over 52 to 78 Weeks depending on enrolment type.

### Course Date

We have multiple intakes yearly, so call or email us today to help get you started.

### Delivery Mode

This course is delivered within a blended delivery mode, consisting of face-to-face classroom sessions + structured online learning + 108 hours work-placement.

### Licencing

This course does not have a direct licence outcome.

Hours: Monday to Friday - 09:00am to 5:00pm (General hours)  
Phone: 1300 888 TMG (1300 888 864) | Email: [info@tmg.edu.au](mailto:info@tmg.edu.au)  
RTO Num: 21694 | CRICOS Code: 03397E | Web: <https://tmg.edu.au/>



**TMG COLLEGE**  
AUSTRALIA

## Course Packaging

To achieve this qualification, you are required to successfully complete 28 units of competency, 11 Core + 17 Electives.

### Core Units

- SITXCCS015 Enhance customer service experiences
- SITXCCS016 Develop and manage quality customer service practices
- SITXCOM010 Manage conflict
- SITXFIN009 Manage finances within a budget
- SITXFIN010 Prepare and monitor budgets
- SITXGLC002 Identify and manage legal risks and comply with law
- SITXHRM008 Roster staff
- SITXHRM009 Lead and manage people
- SITXMGT004 Monitor work operations
- SITXMGT005 Establish and conduct business relationships
- SITXWHS007 Implement and monitor work health and safety practices

### Elective Units

- SITXFSA005 Use hygienic practices for food safety
- SITHIND008 Work effectively in hospitality service
- SITHFAB021 Provide responsible service of alcohol
- SITHFAB025\* Prepare and serve espresso coffee
- SITHFAB027\* Serve food and beverage
- SITXFSA006 Participate in safe food handling practices
- SITXINV007 Purchase goods
- SITXINV008 Control stock
- SITHIND006 Source and use information on the hospitality industry
- BSBTWK503 Manage meetings
- HLTAID011 Provide First Aid
- SITXHRM010 Recruit, select and induct staff
- SITXHRM012 Monitor staff performance
- SITEEVT023 Plan in-house events
- SITEEVT028 Manage on-site event operations
- BSBTEC301 Design and produce business documents
- BSBOPS502 Manage business operational plans

*Note: Elective units may vary depending on the student individual requirements.*

We Specialise in Industry-based Qualifications,  
So Contact Us Today for Your FREE Consultation.

### Your Assessment

To achieve this qualification, you (the student) are required to complete the following Assessment Tasks:

#### Knowledge based questions/activities:

- True/False questions
- Match the correct answer/s
- Multiple Choice questions
- Open and Closed questions
- Research projects

#### Skill based activities:

- Scenario based roleplays
- Real and/or Simulated Workplace Activities
- Workplace (Industry) Logbook

### Work Placement

To help properly prepare you for a real working environment, TMG College Australia has created a simulated work environment.

If you are current working, you may be able to do your work-placement within your own workplace.

*Speak to our friendly staff today and find out how we can have you work ready today!*



## Career Opportunities

### Occupational positions may include:

Motel Manager | Restaurant Manager | Front office Manager | Kitchen Manager.

## Course Investment (Fees)

**\$9,990 (Inclusive of Non-Tuition fees)**

Your course investment (fee) includes a Non-Refundable enrolment fee of **\$350**, plus all materials/resources required for your course's completion. **Payment options are available, speak to our friendly staff today!**

## Education Pathway

After successful completion of this qualification, students are eligible to enter into the Advanced Diploma of Hospitality Management or directly into a Bachelor of Hotel Management and/or Bachelor of Business (Hotel Management).

## Australian Certification

On successful completion of this program, you will be issued with an Australian Nationally Recognised Qualification and a Statement of Results. If you are unable to successfully complete the full qualification, you will be issued with a Statement of Attainment (SOA) for the unit/s successfully completed.

