



## SIT40422 – Certificate IV in Hospitality

### Course Overview (Domestic Students)

TMG College Australia's (TMG) Certificate IV in Hospitality program has been designed to allow students the ability to gain real work experience whilst furthering their working knowledge and skills of the Hospitality Industry.

Students will be introduced to the following main learning areas within this qualification:

- ✓ How to correctly work effectively in hospitality service
- ✓ How to correctly manage conflict
- ✓ How to correctly manage finances within a budget
- ✓ How to correctly roster staff
- ✓ How to correctly monitor work operations
- ✓ How to correctly plan in-house events

All of which we have you ready for multiple areas of employment possibilities within Hospitality sector.

*Thinking of a Career Change and want to make a difference?  
Why not choose a career in Hospitality Today!*

### Entry Requirements

This program has an entry requirement of year 10 Reading, Writing and Comprehension level and/or (ACSF Level 2) + basic computer skills for formative assessment activities and assessment submissions.

### Course Duration

This course is delivered over 52 to 78 Weeks depending on enrolment type.

### Course Date

We have multiple intakes yearly, so call or email us today to help get you started.

### Delivery Mode

This course is delivered within a blended delivery mode, consisting of face-to-face classroom sessions + structured online learning + 108 hours work-placement.

### Licensing

This course does not have a direct licence outcome.



## Course Packaging

To achieve this qualification, you are required to successfully complete 21 units of competency, 9 Core + 12 Electives.

### Core Units

SITHIND008 Work effectively in hospitality service  
SITXCCS015 Enhance customer service experiences  
SITXCOM010 Manage conflict  
SITXFIN009 Manage finances within a budget  
SITXHRM007 Coach others in job skills  
SITXHRM008 Roster staff  
SITXHRM009 Lead and manage people  
SITXMGT004 Monitor work operations  
SITXWHS007 Implement and monitor work health and safety practices

### Elective Units

SITHIND005 Use hygienic practices for hospitality service  
SITHFAB021 Provide responsible service of alcohol  
SITEEVT023 Plan in-house events  
SITHFAB032\* Provide advice on Australian wines  
SITHFAB034\* Provide table service of food and beverage  
SITHFAB036 Provide advice on food  
SITHFAB037\* Provide advice on food and beverage matching  
SITXFSA006 Participate in safe food handling practices  
SITHIND006 Source and use information on the hospitality industry  
BSBTEC301 Design and produce business documents  
SITXFIN008 Interpret financial information  
SITXINV006\* Receive, store and maintain stock

*Note: Elective units may vary depending on the student individual requirements.*

We Specialise in Industry-based Qualifications,  
So Contact Us Today for Your FREE Consultation.

### Your Assessment

To achieve this qualification, you (the student) are required to complete the following Assessment Tasks:

#### Knowledge based questions/activities:

True/False questions  
Match the correct answer/s  
Multiple Choice questions  
Open and Closed questions  
Research projects

#### Skill based activities:

Scenario based roleplays  
Real and/or Simulated Workplace Activities  
Workplace (Industry) Logbook

### Work Placement

To help properly prepare you for a real working environment, TMG College Australia has created a simulated work environment.

If you are current working, you may be able to do your work-placement within your own workplace.

[Speak to our friendly staff today and find out how we can have you work ready today!](#)

### Career Opportunities

[Occupational positions may include:](#)

Bar supervisor or team leader | Food and beverage supervisor or team leader | Shift manager



## Course Investment (Fees)

\$4,990 (Inclusive of Non-Tuition fees)

Your course investment (fee) includes a Non-Refundable enrolment fee of **\$350**, plus all materials/resources required for your course's completion. [Payment options are available, speak to our friendly staff today!](#)

## Education Pathway

After successful completion of this qualification, students are eligible to enter into the Diploma of Hospitality Management.

## Australian Certification

[On successful completion of this program, you will be issued with an Australian Nationally Recognised Qualification and a Statement of Results.](#) If you are unable to successfully complete the full qualification, you will be issued with a Statement of Attainment (SOA) for the unit/s successfully completed.

