



SIT20322 – Certificate II in Hospitality

Course Overview (*Domestic Students*)

TMG College Australia's (TMG) Certificate II in Hospitality program has been designed to allow students the ability to gain real work experience whilst furthering their working knowledge and skills of the Hospitality Industry.

Students will be introduced to the following main learning areas within this qualification:

- ✓ How to correctly source and use information on the hospitality industry
- ✓ How to correctly interact with customers
- ✓ How to correctly participate in safe work practices
- ✓ How to correctly use hygienic practices for hospitality service
- ✓ How to correctly prepare and serve non-alcoholic beverages
- ✓ How to correctly process financial transactions

All of which we have you ready for multiple areas of employment possibilities within Hospitality sector.

*Thinking of a Career Change and want to make a difference?
Why not choose a career in Hospitality Today!*

Entry Requirements

This program has an entry requirement of year 9 Reading, Writing and Comprehension level and/or (ACSF Level 1) + basic computer skills for formative assessment activities and assessment submissions.

Course Duration

This course is delivered over 16 to 26 Weeks depending on enrolment type.

Course Date

We have multiple intakes yearly, so call or email us today to help get you started.

Delivery Mode

This course is delivered within a blended delivery mode, consisting of face-to-face classroom sessions + structured online learning + 36 hours work-placement.

Licencing

This course does not have a direct licence outcome.

Course Packaging

To achieve this qualification, you are required to successfully complete 12 units of competency, 6 Core + 6 Electives.

Core Units

BSBTWK201 Work effectively with others
SITHIND006 Source and use information on the hospitality industry
SITHIND007 Use hospitality skills effectively
SITXCCS011 Interact with customers
SITXCOM007 Show social and cultural sensitivity
SITXWHS005 Participate in safe work practices

Elective Units

SIRXSL001 Sell to the retail customer
SITXFSA005 Use hygienic practices for food safety
SITHFAB024* Prepare and serve non-alcoholic beverages
SITHFAB025* Prepare and serve espresso coffee
BSBCMM211 Apply communication skills
SITXFIN007 Process financial transactions

Note: Elective units may vary depending on the student individual requirements.

We Specialise in Industry-based Qualifications,
So Contact Us Today for Your FREE Consultation.

Your Assessment

To achieve this qualification, you (the student) are required to complete the following Assessment Tasks:

Knowledge based questions/activities:

True/False questions
Match the correct answer/s
Multiple Choice questions
Open and Closed questions
Research projects

Skill based activities:

Scenario based roleplays
Real and/or Simulated Workplace Activities
Workplace (Industry) Logbook

Work Placement

To help properly prepare you for a real working environment, TMG College Australia has created a simulated work environment.

If you are current working, you may be able to do your work-placement within your own workplace.

[Speak to our friendly staff today and find out how we can have you work ready today!](#)

Career Opportunities

Occupational positions may include:

Front Counter Staff | Catering assistant / Food and beverage attendant | Hotel office assistant

Course Investment (Fees)

\$2,990 (Inclusive of Non-Tuition fees)

Your course investment (fee) includes a Non-Refundable enrolment fee of **\$350**, plus all materials/resources required for your course's completion. [Payment options are available, speak to our friendly staff today!](#)

Education Pathway

After successful completion of this qualification, students are eligible to enter into the Certificate III in Hospitality.

Australian Certification

[On successful completion of this program, you will be issued with an Australian Nationally Recognised Qualification and a Statement of Results.](#) If you are unable to successfully complete the full qualification, you will be issued with a Statement of Attainment (SOA) for the unit/s successfully completed.

